

27/08/2010

To Whom It May Concern,

We employed Gen to demolish a lean to and build an extension to our home. We found him and his team to be professional, courteous and diligent.

After being very uninspired about the prospect of building an extension both mentally and financially, we met with Gen and his team and began the planning process. We found Gen's ideas to be fresh and innovative, incorporating our desires and ideas whilst meeting our restrictive budget.

They transformed our ideas into reality adding functionality and unique finishing touches leaving us with a quality, bright and highly livable extension.

We found the process stress free and the job was completed prior to the estimated completion date. My wife was heavily pregnant at the time and Gen and his team were always respectful and polite during the build.

From demolition to completion the build took 13 weeks, which time included the Christmas period. Their speed and diligence had the build finalised before the birth of our son, allowing us to bring him home to a great extension rather than a building site.

Gen was a great problem solver coming up with new ideas to save both time and money. He was an excellent communicator keeping us updated with time lines and expectations daily. He and his team worked hard during the summer months never complaining about the heat: up to 44 degrees at times in the sun.

Gen was supportive whilst our neighbours disputed the building plans, and gave us support at the council chambers during the tribunal hearing – the council unanimously granted consent as the plans were in keeping with the regulations. All this was above and beyond his call of duty, but all done with a smile and an eager attitude.

At all times, Gen was mindful of our tight budget – a baby and an extension all in the same year – and when changes were made to the plans took every effort to keep the costs down.

We love our completed home and have recommended Kreca renovations to our family, friends and neighbours and will continue to do so.

It is testament to Gen and his team's professionalism, attention to detail, and work ethic, that friends and neighbours have already engaged Kreca Renovations to undertake their projects.

Thanks Kreca Renovations for your hard work and great job. We thoroughly believe that you deserve the "Young Builder of the Year" award recently given to you by the Master Builders Association.

Finally, we have no hesitation in recommending Kreca Renovations to you.

Regards,



Mark and Olivia Gowans.

Parkside